## IN THE SPECIFICATION:

Amend the paragraph on page 10, lines 4-26 as follows.

Pg.10

Al

Before a work task of a service requestor 1 can be outsourced to a service provider, several operations must be completed:

-an accord between a service requestor and a service provider must be established either verbally in written form or by some other means, -a workflow template must be established in the service requestor's WfMS 3 with one of the workflow's sub-tasks representing a work task 7 to be outsourced,

-a workflow template 15 must be established in the service provider's WfMS 4 to represent the processing of the whole outsourced work task 7 [15], -a connection agreement must be created and a copy is stored in the service requestor's Access Device at 8 and the service provider's Access Device at 12, -mapping tables 9 and 13 describing how to map data items described in the workflow templates to data items described in the connection agreement are created and stored in the service requestor's Access Device 5 at 9 and the service provider's Access Device 6 at 13.

Amend the paragraph extending between pages 12 and 13 as follows.

Pg. 12-13

A2

The mapping table 9 of the service requestor maps the work task 7 from a first service terminology 9a into common terminology 9b. The result of this mapping are the input data ip1 and ip2, which are marshalled over the connection 17 to the mapping table 13 of the service provider. The mapping table 13 of the service provider maps the input data ip1, ip2 from the common terminology 13b to the second service terminology 13a for the work task 15 of the service provider. The result w01, w02 of the work task 15 of the service provider is mapped by the mapping table 13 of the service provider from the second service terminology 13a to common terminology 13b. This mapped result comprises the output data op1, op2